PERFORMANCE AGREEMENT

MADE AND ENTERED INTO BY AND BETWEEN:

THE STEVE TSHWETE LOCAL MUNICIPALITY AS REPRESENTED BY

WILHELM DIEDERICK FOUCHE

IN HIS CAPACITY AS THE MUNICIPAL MANAGER

AND

THOBELA MEKUTO

THE EMPLOYEE OF THE MUNICIPALITY

FOR THE

FINANCIAL YEAR: 1 JULY 2013-30 JUNE 2014

as as

PERFORMANCE AGREEMENT

ENTERED INTO BY AND BETWEEN:

The Municipality of Steve Tshwete Local Municipality herein represented by **WILHELM DIEDERICK FOUCHE** in her/his capacity as Municipal Manager (hereinafter referred to as the Employer)

and

THOBELA MEKUTO (full name) Employee of the Municipality of Steve Tshwete (hereinafter referred to as the Employee).

WHEREBY IT IS AGREED AS FOLLOWS:

1. INTRODUCTION

- 1.1 The Employer has entered Into a contract of employment with the Employee in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act"). The Employer and the Employee are hereinafter referred to as "the Parties".
- 1.2 Section 57(1)(b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance Agreement.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.
- 1.4 The parties wish to ensure that there is compliance with Sections 57(4A), 57(4B) and 57(5) of the Systems Act

2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to -

- 2.1 comply with the provisions of Section 57(1)(b),(4A),(4B) and (5) of the Systems Act as well as the Contract of Employment entered into between the parties;
- 2.2 specify objectives and targets established for the Employee and to communicate to the Employee the Employer's expectations of the Employee's performance expectations and accountabilities;

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- 2.3 specify accountabilities as set out In the Performance Plan (Annexure A);
- 2.4 monitor and measure performance against set targeted outputs;
- 2.5 use the Performance Agreement and Performance Plan as the basis for assessing the suitability of the Employee for permanent employment and/or to assess whether the Employee has met the performance expectations applicable to his/her Job;
- 2.6 appropriately reward the Employee In accordance with the Employer's performance management policy In the event of outstanding performance; and
- 2.7 give effect to the Employer's commitment to a performance-orientated relationship with the Employee In attaining equitable and improved service delivery.

3 COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on the 1 July 2013 and will remain in force until 30 June 2014 whereafter a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 The parties will review the provisions of this Agreement during June each year. The parties will conclude a new Performance Agreement and Performance Plan that replaces this Agreement at least once a year by not later than the beginning of each successive financial year.
- 3.3 This Agreement will terminate on the termination of the Employee's contract of employment for any reason.
- 3.4 The content of this Agreement may be revised at any time during the abovementioned period to determine the applicability of the matters agreed upon.
- 3.5 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

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4 PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (Annexure A) sets out-
 - 4.1.1 the performance objectives and targets that must be met by the Employee; and
 - 4.1.2 the time frames within which those performance objectives and targets must be met
- 4.2 The performance objectives and targets reflected In Annexure A are set by the Employer in consultation with the Employee and based on the Integrated Development Plan and the Budget of the Employer, and shall include key objectives; key performance indicators; target dates and weightings.
- 4.3 The key objectives describe the main tasks that need to be done. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the timeframe in which the work must be achieved. The weightings show the relative Importance of the key objectives to each other.
- 4.4 The Employee's performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan.

5 PERFORMANCE MANAGEMENT SYSTEM

- 5.1 The Employee agrees to participate in the performance management system that the Employer adopts or Introduces for the Employer, management and municipal staff of the Employer.
- 5.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required.
- 5.3 The Employer will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.

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The Employee agrees to participate in the performance management and development system that the Employer adopts

- 6.1 The Employee undertakes to actively focus towards the promotion and implementation of the KPAs (including special projects relevant to the employee's responsibilities) within the local government framework.
- 6.2 The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.
 - 6.2.1 The Employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Core Managerial Competencies (CMCs) respectively.
 - 6.2.2 Each area of assessment will be weighted and will contribute a specific part to the total score.
 - 6.2.3 KPAs covering the main areas of work will account for 80% and CMCs will account for 20% of the final assessment.
- The Employee's assessment will be based on his/ her performance in terms of the outputs/ outcomes (performance Indicators) Identified as per attached Performance Plan (Annexure A), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee:

Key Performance Areas (KPA's)	Weighting
Basic Service Delivery	02
Municipal Institutional Development and Transformation	46
Local Economic Development (LED)	00
Municipal Financial Viability and Management	12
Good Governance and Public Participation	38
Spatial and Community Development	02
Total	100%

The CMCs will make up the other 20% of the Employee's assessment score. CMCs that are deemed to be most critical for the Employee's specific job should be selected from the list below as agreed to between the Employer and Employee:

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CORE COMPETENCY REQUIREMENTS FOR EM	MPLOYEES	1.2.4-1.4-1.1-4
Core managerial competencies (CMC)		WEIGHT
Strategic Capability	√	8
Programme and Project Management		2
Financial Management	√	5
Change Management	√	7
Knowledge Management	1	9
Service Delivery Innovation	\ \	2
Problem solving and Analytical thinking	V	9
People and Diversity Management	√	7
Client Orientation and Customer Focus	V	5
Communication	√	5
Accountability and Ethical Conduct	V	5
Policy conceptualization and implementation		8
Mediation skills		6
Advanced negotiation skills		6
Advanced influencing skills	V	6
Partnership and Stakeholder Relations	√	6
Supply Chain Management	V	4
		100%

7. EVALUATING PERFORMANCE

- 7.1 The Performance Plan (Annexure A) to this Agreement sets out -
 - 7.1.1 the standards and procedures for evaluating the Employee's performance; and
 - 7.1.2 the intervals for the evaluation of the Employee's performance.
- 7.2 Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force.
- 7.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and Implementation must take place within set time frames.
- 7.4 The Employee's performance will be measured in terms of contributions to the goals and strategies set out In the Employer's IDP.

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- 7.5 The annual performance appraisal will involve:
 - 7.5.1 Assessment of the achievement of results as outlined in the performance plan:
 - (a) Each KPA should be assessed according to the extent to which the specified standards or performance Indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
 - (b) An Indicative rating on the five-point scale should be provided for each KPA.
 - (c) The applicable assessment rating calculator (refer to paragraph 7.5.3 below) must then be used to add the scores and calculate a final KPA score.

7.5.2. Assessment of the CMCs

- (a) Each CMC should be assessed according to the extent to which the specified standards have been met.
- (b) An Indicative rating on the five-point scale should be provided for each CMC.
- (c) The applicable assessment rating calculator (refer to paragraph 7.5.1) must then be used to add the scores and calculate a final CMC score.

7.5.3 Overall rating

An overall rating is calculated by using the applicable assessmentrating calculator. Such overall rating represents the outcome of the performance appraisal.

7.6 The assessment of the performance of the Employee will be based on the following rating scale for KPA's and CMCs:

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Level	Terminology	Description	1	2	3	4	5
5	Outstanding performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.					
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.					
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.					
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employees has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.					
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.					

- For purposes of evaluating the performance of the Employee, an evaluation 7.7 panel constituted by the following persons will be established -
 - 7.7.1 Municipal Manager
 - 7.7.2 Chairperson of the Audit Committee;
 - 7.7.3 Ward committee member (on a rotational basis), where applicable;
 - 7.7.4 Member of the Mayoral Committee; and
 - 7.7.5 Mayor and/ or Municipal Manager from another Municipality.

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8. SCHEDULE FOR PERFORMANCE REVIEWS

8.1 The performance of each Employee in relation to his/her performance agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

First quarter : July – September 30 October 2013
Second quarter : October- December 30 January 2014
Third quarter : January – March 30 April 2014
Fourth quarter : April- June 30 July 2014

- 8.2 The Employer shall keep a record of the mid-year review and annual assessment meetings.
- 8.3 Performance feedback shall be based on the Employer's assessment of the Employee's performance.
- 8.4 The Employer will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The Employee will be fully consulted before any such change is made.
- 8.5 The Employer may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and/or amended as the case may be. In that case the Employee will be fully consulted before any such change is made.

9. <u>DEVELOPMENTAL REQUIREMENTS</u>

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure B.

10. OBLIGATIONS OF THE EMPLOYER

- 10.1 The Employer shall-
 - 10.1.1 create an enabling environment to facilitate effective performance by the employee;
 - 10.1.2 provide access to skills development and capacity building opportunities;
 - 10.1.3 work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;

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- 10.1.4 on the request of the Employee delegate such powers reasonably required by the Employee to enable him/ her to meet the performance objectives and targets established in terms of this Agreement; and
- 10.1.5 make available to the Employee such resources as the Employee may reasonably require from time to time to assist him/ her to meet the performance objectives and targets established in terms of this Agreement.

11. CONSULTATION

- 11.1 The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others-
 - 11.1.1 a direct effect on the performance of any of the Employee's functions;
 - 11.1.2 commit the Employee to implement or to give effect to a decision made by the Employer; and
 - 11.1.3 a substantial financial effect on the Employer.
- 11.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 11.1 as soon as is practicable to enable the Employee to take any necessary action without delay.

12. MANAGEMENT OF EVALUATION OUTCOMES

- 12.1 The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 12.2 A performance bonus of 5% to 14% of the inclusive annual remuneration package may be paid to the Employee in recognition of outstanding performance.
- 12.3 In the case of unacceptable performance, the Employer shall-
 - 12.3.1 provide systematic remedial or developmental support to assist the Employee to Improve his or her performance; and
 - 12.3.2 after appropriate performance counseling and having provided the necessary guidance and or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or Incapacity to carry out his or her duties.

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13. DISPUTE RESOLUTION

- 13.1 Any disputes about the nature of the Employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and / or any other matter provided for, shall be mediated by-
 - 13.1.1 the MEC for local government In the province within thirty (30) days of receipt of a formal dispute from the Employee; or
 - 13.1.2 any other person appointed by the MEC.
- 13.2 In the event that the mediation process contemplated above falls, clause 19.3 of the Contract of Employment shall apply.

14. GENERAL

- 14.1 The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the Employer.
- 14.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee In terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other Instruments.

Thus done and signed at Middelburg on the 24th day of 2013

AS WITNESSES:

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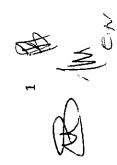
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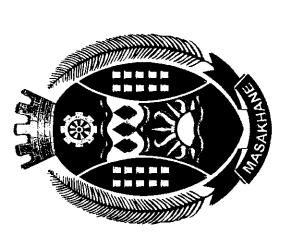
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2013/2014 PERFORMANCE PLAN CORPORATE SERVICES T MEKUTO

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	Priority Issue		HR Management	Management	5		100000000000000000000000000000000000000	and Dorformance	Management	ıyları aycılı cırı				HK Management	Menogomont	wanagemen			
	Output		4 developed	performance plans for	directly to the ED: Corp	Services	-	4 reviews by Aug	4 reviews by Oct	4 reviews by Jan	+ concess by Apr			Performance monitored	on a monthly basis.				
	Evidence		-Performance	plans				-Attendance	Kegister	-Minutes				Agenda + required	documentation for	the sessions	Acknowledgement	receipt from	MIMICS OFFICE
		Q 4	1					9						-					
	sts	ဗ						12						∞					
	Quarterly Targets	8						∞						വ					
ian capital	Quarte	ō	4					4						က					
d hum	Annual Target		4 performance plans	developed by August	2013.				reviews conducted by	April 2014.				11 administrative	monitoring committee	sessions prepared for	the section 79	committee by June	2014.
fective, efficient and	Baseline		Signed	performance	plans for all HoDs	TOF 20 12/13.		New indicator						New indicator					
KPA: MUNICIPAL I KANSFORMATION AND ORGANISATIONAL DEVELORMENTS. Strategic Objective: To ensure the provision of effective, efficient and transformed hum	KPI		Number of performance	plans for Managers	reporting directly to	the ED: Corp	Services developed.	Number of	Performance reviews	conducted for the	mangers reporting	directly to the ED:	Corp Services	Number of	administrative	monitoring committee	sessions (section 79	committee) prepared	for.
IVE: TO E	Weig	hting	2					3						3					
KPA: MUNICIPA Strategic Object	Performance Weig	Objectives	To ensure	clear	monitoring and	reporting of	performance												

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Strategic Objective: The provision of effective, efficient and transformed human cal Objective hting hting to ensure to employees and the EEA. Thumber of employees are mighast levels of approved EEP. The Department in an angagement in	DINING A	AI TR	KPA: MINICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT	ORGANISATION	AL DEVELOPMENT							
	ategic Obje	ctive:	The provision of effecti	ve, efficient and tr	ansformed human cal	capital						
hting A from EEP target groups employees from employed in the three employed in the three highest compliance with the approved EEP. A Submission of the EE Report submitted to Plan to the Department of Labour of Labour of Labour of Labour by October 2012. Labour by the end october 2013 activities be implemented as per Employment Wellness June 2013. June 2014. A Submission of the EE Report submitted to Plan to the Department by October 2012. Labour by the end october 2013. Labour by the end october 2013. June 2013. June 2014. June 2014. A Submission of the EE Report submitted to Plan to the Department by October 2012. Labour by the end october 2013. June 2013. June 2014. June 2012/13. June 2012/13. June 2014. June 2012/13. June 2014. June 2012/13. June 2012/14.	iective	Weig	ΚΡΙ	Baseline		Ĭ	Quarter	Quarterly Target		Evidence	- Curtaint	Priority Issue
4 Number of employees 32 out of 45 from EEP target groups employed in the three highest levels of management in compliance with the management employed in the proved EEP. 4 Submission of the EE Report submitted plan to the Department by October 2012. 5 Number of activities to activities be Implemented as per Employment Wellness be Implemented by Employment Wellness Drogram. 4 % of budget allocation budget spent on development of councillors annually annually to comply with final requirements of minimum competency annual minimum competency annual fraction of Labour annual fraction development of service enrolled by to comply with final requirements of minimum competency		hting		Indicator	Ĭ.	ā	07	33	94		Carpar	
4 Submission of the EE Report submitted Plan to the Department by October 2012. to of Labour 3 Number of activities to 3 activities to Employment Wellness June 2013. Program. 4 % of budget allocation 100% of allocated spent on skills councillors councillors 5 Number of Senior 15 managers of Comply with final requirements of minimum competency		4	* Number of employees from EEP target groups employed in the three highest levels of management in compliance with the approved EEP.	32 out of 45 employees from EEP target groups employed in the three highest levels of management employed	1 additional employee by March 2014			-		Appointment letter of an additional employee	-Director- Human Capital Management	HR Management and Performance Management
3 Number of activities to 3 activities be Implemented as per Employment Wellness June 2013. Program. 4 % of budget allocation 100% of allocated spent on skills budget spent on development of councillors councillors annually 3 Number of Senior to comply with final requirements of minimum competency budgets spent on completency to completency to completency to competency to comp	1.	4	Submission of the EE Plan to the Department of Labour	Report submitted by October 2012.	EE Plan submitted to the Department of Labour by the end October 2013		•			Acknowledge- ment receipt by the Department of Labour	EEP that guides internal transformation	HR Management and Performance Management
rapacitate 4 % of budget allocation 100% of allocated spent on skills budget spent on development of councillors ance Officials sent enrolled were enrolled by requirements of minimum competency	support d promote total well ng of the ff.	က	Number of activities to be Implemented as per Employment Wellness Program.	3 activities implemented by June 2013.	3 Staff Wellness activities to be implemented (by June 2014.		-	2	င	Report on the activities implemented	-Staff wellness campaignHIV/AIDS eventOnsite and offsite employee wellness clinics	HR Management and Performance Management
3 Number of Senior 15 managers Officials sent enrolled were enrolled by to comply with final 2012/13. requirements of minimum competency	capacitate uncillors d ployees in	4	% of budget allocation spent on skills development of councillors	100% of allocated budget spent on councillors annually	≥×	100%	100%	100%	100%	-Enrolment formsReport on trainings conducted	R106 000,00 allocated budget spent.	HR Management and Performance Management
Idvels	der to hance vice livery	ဇ	Number of Senior Officials sent enrolled to comply with final requirements of minimum competency levels	15 managers were enrolled by 2012/13.	3 enrolled by June 2014				3	-Enrolment forms.	Executive Director: -Infrastructure Services -Financial Services -Corporate Services	HR Management and Performance Management

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KPA: MUNICIF	PAL TR	KPA: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT	ORGANISATION	AL DEVELOPMENT							
Strategic Obje	ctive:	Strategic Objective: The provision of effective, efficient and transformed human	ve, efficient and tr	ansformed human ca	capital						-
Objective	Weig	KPI	Baseline	Annual Target	_	Quarterly Target	/ Target		Evidence	C	Priority Issue
	hting		Indicator	•	ဝ်	02	03	04		****	
	ιΩ	% of a Municipality's budget actually spent on implementing its Workplace Skills Plan.	100% of the allocated budget spent on the implementation of skills development for the 2012/2013 financial year	100% of allocated Workplace Skills Plan budget spent by June 2014	100%	100%	100%	100%	Skills development plan report	R1,3m of allocated budget spent.	HR Management and Performance Management
To maintain healthy relationship with labour	4	Number of activities to enhance labour relations.	14 activities to enhance labour relations.	18 activities to enhance labour relations annually.	4	o	14	18	Minutes of Local Labour Forum and subcommittee meetings	- 6 Local Labour Forum Meetings(LLF) - 6 Human Resources Development Committee	HR Management and Performance Management
										Meetings(กหม) - 6 Staff Wellness Committee Meetings	
To provide health and safety of employees	က	Number of activities to be coordinated in terms of the Occupational Health and Safety Policy.	5 activities are coordinated.	5 activities to be conducted by June 2014		က	4	S.	Reports on activities conducted	 Safety talks OHS Committee meetings Develop Standard Operating Procedures for 	HR Management and Performance Management
										workplace for 2 departments	



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KPA: MUNICIP	AL TRAN	KPA: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPM	ORGANISATION	AL DEVELOPMENT							•
Strategic Object	live: The p	Strategic Objective: The provision of effective and efficient support services	nd efficient support	services							
Objective	Weight	KPi	Baseline	Annual Target		Quarter	Quarterly Target		Evidence	÷	Dringity India
•	gui		Indicator		ğ	Q 2	0 3	Q4		Indino	FIIOIILY ISSUE
To ensure											
effective and	4	Number of reports	4 reports	4 reports to be		2	က	4	-Departmental	-Updated website	壬
efficient		generated on the	generated on the	generated by June					Reports		Management
Information		update of municipal	update of	2014.							and
Communication		website.	municipal website								Performance
and											Management
Technology.											
To ensure	4	Number of activities	5 activities	4 activities to be	-	2	က	4	-Minutes and	1. ICT Steering	뚶
effective and		to be performed to	performed	performed by June					attendance register	committee	Management
efficient		ensure effective and		2014					for the steering	meetings	and
Information		efficient Information							committee meeting	2. Track reports	Performance
Communication		Communication and							- Track reports	3. User accounts	Management
and		Technology							- User accounts	management	
Technology.		1							management report	report	
}									-Backup reports	4. Backup reports	
								_			

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KPA: G00D G0	VERNA	KPA: GOOD GOVERNANCE & PUBLIC PARTICIPATION	TICIPATION								
Strategic Object	ive: Ih	e provision of legal,	administrative and	Strategic Objective: The provision of legal, administrative and secretarial services							
Objective	Weig	KPI	Baseline	Annual Target		Quarter	Quarterly Target		Evidence	Autout	Priority Issue
	hting		Indicator		Q1	Q 2	Q 3	04		Output	ancel di lorri
To ensure compliance with fraud prevention plan.	ਹ	Number of activities implemented on Fraud Prevention Plan	6 activities implemented on Fraud Prevention Plan	4 activities to be implemented on fraud prevention by June 2014	-	2	m	4	-Attendance registers for the three trainingsStatistics report from the service provider.	-Awareness training for the code of conduct -Training Directors on a disciplinary code -Conduct awareness on forbidden conduct in terms of the disciplinary code -Continuation of the Fraud Hotline	Good Governance and Communications
To ensure Council meetings sit in term of legislation	ഹ	Develop an annual schedule of Council, Mayoral and other Committees	1 annual schedule approved	Annual schedule developed by Dec 2013.		1			-Draft annual schedule -Council resolution	-Detailed Itinerary for council meetings.	Good Governance and Communications
To ensure all incoming correspondence relevant to the directorate is	-	Incoming correspondence acknowledged within 5 days after receipt.	Incoming correspondence acknowledged within 5 working days after receipt.	Incoming correspondence acknowledged within 5 days after receipt.	×	×	×	×	-MunAdmin reports. -Acknowledgement receipt by MM	-Correspondence with stakeholders maintained to 5 days.	Good Governance and Communications
attended to	2	Number of reports submitted on monitoring incoming and outgoing correspondence.	6 reports	6 reports to be submitted by June 2014.	1	ဇ	4	9	-Reports - Acknowledgement receipt by MM.	Communication with stakeholders monitored.	Good Governance and Communications
To encourage the involvement of the community and /or stakeholders in	4	Number of pro forma agendas to Ward Committees.	6 pro forma agendas per Ward Committee	6 pro forma agendas per ward committee by June 2014	1	က	4	9	-Acknowledgement of receipt of Pro forma agendas	29 ward committees provided with 6 pro forma agendas each.	Good Governance and Communications
Council affairs	ေ	Number of reports submitted to Monitoring committees on matters raised by ward committees	6 reports submitted	6 reports submitted on matters raised by ward committees by June 2014	~	2	4	9	Report to Monitoring committee on matters raised by Ward committees	Reports submitted to Monitoring committees on matters raised by ward committees	Good Governance and Communications

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Objective	Weig	KPi	Baseline	Annual Target		Quarte	Quarterly Target	ب	Evidence	+	
	hting		Indicator		ဝ	0 5	8	Q	T	Output	Priority Issue
To maintain a	က	Departmental		Departmental	×	×	×	×	-Copies of the	cally subject userial	뚶
personnel		requests to fill		requests to fill vacant					adverts		Management
structure that will		vacant positions		positions processed					-Acknowledgement		and
ensure effective		processed and		and advertised within					receipt from Depts.		Performance
and efficient		advertised.		30 working days after	_				•		Management
service delivery.				receipt							
To encommande	က	Number of activities	2 activities	4 activities	_	7	က	4	Report on activities	-Radio slots	Good
internal and		implemented to	implemented	implemented by July					implemented	-News letters	Governance and
external		enconrage		2017						-SMS reports	Communications
communication		communication.								-Website update	
To promote	3	Number of activities	Existing	3 activities to be		1	2	3	Report on activities	-Satisfaction annual	Good
customer care		undertaken to	suggestion boxes.	implemented by June					implemented	survey.	Governance and
		promote customer	Annual	2014.						-Suggestion box.	Communications
		care.	community							-Training on Batho	
			satisfaction							Pele.	
F			survey.								
lo ensure proper	m	Number of annual	Existing events	Events for 2013/14				_	Developed annual	Event Calendar	Good
coordination of all		events calendars	calendar	financial year					calendar	developed	Governance and
municipal events		developed		calendar developed							Communications
				by suite 2014.	-						
To ensure clear	2	Number of	12 meetings were	12 management	2	9	10	12	Agendas & Minutes	12 Management	Good
monitoring		management	neld as at June	meetings for the						meetings held within	Governance and
nerformance		Comorate	2013.	Colputate Department held by						the directorate	Communications
		Department.		June 2014	_						
		-									



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KPA: GOOD GC	OVERNA	KPA: GOOD GOVERNANCE & PUBLIC PARTICIPATION	TICIPATION								
Objective	14/5:2	200	auministrative an	id secretarial services	6						
annaign	weig	<u> </u>	Baseline	Annual Target		Quarterly Target	y Target		Evidence		
To show our of	uring	-	Indicator		ō	05	ဗ	\$		Output	Priority Issue
operative Governance	N	Number of activities undertaken to comply with King III report.	King III compliance register developed	2 activities undertaken by June 2014.		-		2	To workshop communities on King III. Update	 Develop and approve a legal compliance policy 	Good Governance and Communications
				-					stakeholder database	 Incorporate in the code of conduct of the Municipality's compliance with laws, rules, codes & 	
To improve legal compliance	ო	Number of activities to be undertaken to improve legal compliance.	2 activities	3 legal compliance activities undertaken by June 2014.		-	2	m	Compliance register Quarterly reports Council Resolution	- Update the legal compliance register compliance reports on compliance - Submission of reports to comment	Good Governance and Communications
										and bills	

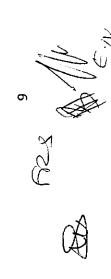
						Financial Viahility	and Sustainability		-		
		ary position.		Output	•	Valued property for	rating purposes.				
	toin a consul figure	tani a sound nauci	; ;	Evidence		Supplementary	valuation roil		-		
	of to elle	ene on u	et ·	δ		_			-		
	ademor	13 CH 15	Quarterly larget	ō							
	ary man		Cuart	9	+	-					-
	mone			õ							
	Strategic Objective: To continue with accountable and developmental orientated monetary management to energing course and developmental orientated monetary management to energy and the continue with accountable and developmental orientated monetary management to energy and the continue with accountable and developmental orientated monetary management to energy and the continue with accountable and developmental orientated monetary management to energy and the continue with accountable and developmental orientated monetary management and the continue with a continue wi			Annual Target	,	i supplementary	valuation rolls	Subtrinced by SO Jurie 2014	- - - -		
MENT	untable and develo		Baseline Indicator		2000/2012 224	2003/2013 and	general valuation	and	supplementary	valuation rolls	
KPA: FINANCIAL VIABILITY AND MANAGEMENT	continue with acco		Z Z		Number of	Supplementary	valuation rolls	submitted			
VIABIL	/e: To (Weigh		6 iii	4						
KPA: FINANCIAL	Strategic Objectiv		Objective		To ensure that all	properties within	the municipal area	are valued for	rating purposes		





Strategic Objectives: Strates	IL VIABIL	LLITY	=								
Ohiective	Weis. of	Objective Wein Wein Vol	nancially plan in line	with growth and infras	structura	develor	ment w	thin the	municipality.		
	10 to		Baseline	Annual Target		Quarter	Quarterly Target		Evidence	Output	Drionify feering
	nung		Indicator		2	0 5	ဗ	9			ansa kana
To manage identified	က	Number of departmental risk	New indicator	4 departmental risk	5	1	1		-4 updated risk	Risk registers for 4	Financial Viability
municipal risks.		registers submitted to		the Chief Risk Officer					registers.	Departments.	and Sustainability
		the Chief Risk Officer		July 2013.					Acknowledgemen		
	0	% of Identified Diek	0.00/ 26 142.45.4						t receipt by CRO.		
	1	Mitigation measures	Risk Mitigation	85% of Identified risk	81%	83%	84%	85%	-Progress report	-Risk mitigation	Financial Viability
		implemented.	Measures	for Corporate Depts					on implemented	measures implemented	and Sustainability
-			implemented as at	implemented by June					mitigation	according to the	•
ł			June 2013.	2014.					illedsules	registers of the	
lo ensure	ო	% of capital budget	New indicator.	Above 80% of capital	%08<	>80%	>80%	>80%	-Financial	Budget expended	Financial Viability
budget and		with the approved		budget spent in line		_			Reports	according to the	and Sustainability
reporting		departmental SDBIP		SDBIP by June 2014					-Departmental	SDBIP.	•
regulations.									רוםטט		

Priority Issue	Spatial Planning and Land use Development	
Output	-Residential stands -Church stands -Industrial/business stands	
Evidence	-Ack Infra Serv Dep	
0	×	
Quarterly Targets	×	
arterly 2		
no O	×	
δ		
life Annual Target	Report submitted to council within 60 days after receipt from Infrastructure Services Department on the available stands	
PMENT security to human Baseline	New indicator	
KPA: SPATIAL AND COMMUNITY DEVELOPMENT Strategic Objective: To provide safety and security to human life Objectives Weight KPI Target	lurnaround time within which to submit a report to council on the available stands	
ND CO		
KPA: SPATIAL Al Strategic Objectives	spatial planning and sustainable development within the municipal area towards the integration of the communities	





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				Priority Issue	Community Facilities.
KPA: INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY Strategic Objective: To provide municipal building and facilities while upgrading existing ones			Output		
		:	Evidence	-Reports -Acknowledgement receipt by Department of Infrastructure Service.	
	S	s	9	0	
			Quarterly Targets	පි	
	0000	2010		Q2	7-
	evicting	EXISCING		õ	
	611100	Annual Target	الالما الماكور	2 inspection reports sent to Infrastructure Services on non-compliant municipal buildings with OHS and EEP requirements by June 2013.	
AND SERVICE DEL	ND SERVICE DELI	Described	Dasellie	Indicator	New
KPA: INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY	provide municipal	צפו			Number of inspection reports sent to Infrastructure Services on noncompliant municipal buildings with OHS and EEP requirements.
RUCTUR	tive: To	Weight		9119	7
KPA: INFRASTI	Strategic Objec	Objective	2:::22[=:		To provide easily accessible new buildings and facilities whilst adapting, upgrading and maintaining existing ones in compliance with legislation.



